

Dear Friends and Relatives,

A mass testing was carried out for all the patients last week and again this week for all patients and all staff. A handful of patients and a few staff have tested positive. The families and NOK of positive patients have been informed and patients are being monitored. Considering the transmissibility, we continue to monitor all other patients and are testing them as needed. Patients who are positive are stable and are being closely monitored by the nursing team.

There are some staff who have been self-isolating as a precaution leading to some staff shortages in the wards. Other clinical staff (therapists) are helping the nursing team as needed. We hope to come out of this situation stronger, with input from all the departments stepping in to help each other with the central focus on patients health and wellbeing. Please bear with us for the next few days if our communication to your queries haven't been as good as in the past.

We plan to do further mass testing next week to keep a close eye on the virus transmission within Holy Cross. We are also in close consultation with the NHS to arrange vaccinations for our patients and staff and hope to have a plan in place soon. The presence of positive Covid staff and patients may result in a minor delay. We will share the information as soon as we have it.

We have good stock of PPE to protect patients and staff through the coming days/ weeks. Senior Managers are around to support the staff as needed.

Thank you for your continued understanding and cooperation while we get through the pandemic and we appreciate the anxiety you will all experience due to this episode.

We hope we could return to some normality in a months' time.

Please feel free to get back to me if you have any questions.

Kind regards
Rasheed